



U.S. Department
of
Transportation

**Federal Motor
Carrier Safety
Administration**

1200 New Jersey Ave., S.E.
Washington, DC 20590

January 5, 2010

In reply refer to:
Your USDOT No.: 181153
Review No.: 765217/CR

CANDICE FRAKES
SAFETY MANAGER
HEARTLAND MOTOR COACH INC
HEARTLAND TRAILWAYS
2209 EMPIRE LANE
ST JOSEPH, MO 64503

Dear CANDICE FRAKES:

The motor carrier safety rating for your company is:

SATISFACTORY

This SATISFACTORY rating is the result of a review and evaluation of your safety fitness completed on December 21, 2009. A SATISFACTORY rating indicates that your company has adequate safety management controls in place to meet the safety fitness standard prescribed in 49 C.F.R. 385.5.

Please assure yourself that any specific deficiencies identified in the review report have been corrected. We appreciate your efforts toward promoting motor carrier safety throughout your company. If you have questions or require further information, please contact:

U.S. DEPARTMENT OF TRANSPORTATION
FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION
FEDERAL PROGRAM SPECIALIST, FMCSA
3219 EMERALD LANE, SUITE 500
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John Van Steenburg
Director, Office of Enforcement and
Compliance